

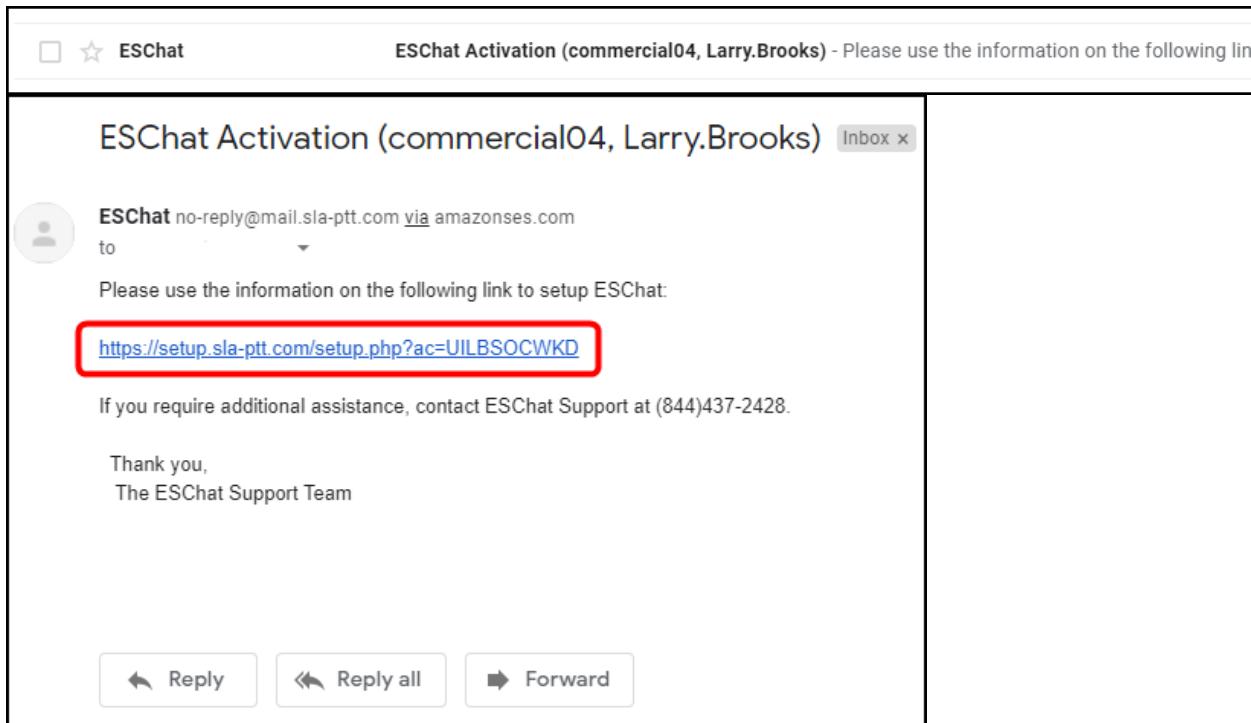


Install and Activate the ESChat PC Client

The ESChat PC Client may be installed from an Activation email containing a provisioning link, or downloaded directly from the eschat.com website.

When the PC Client user is created in the admin portal, the user will receive an email containing the provisioning link.

Step 1: Open the email from ESChat, and click on the provisioning link.



ESChat Activation (commercial04, Larry.Brooks) Inbox x

ESChat no-reply@mail.sla-ptt.com via amazones.com
to

Please use the information on the following link to setup ESChat:

<https://setup.sla-ptt.com/setup.php?ac=UILBSOCWKD>

If you require additional assistance, contact ESChat Support at (844)437-2428.

Thank you,
The ESChat Support Team

Reply Reply all Forward

Note: This email is sent from a no-reply email source, and may be caught by your email filters. Please check your Spam/Trash folder for an email from no-reply@mail.sla-ptt.com

Step 2: Click on the link to download ESChat.

ESChat Setup

Start by downloading and installing the ESChat Dispatch Client:

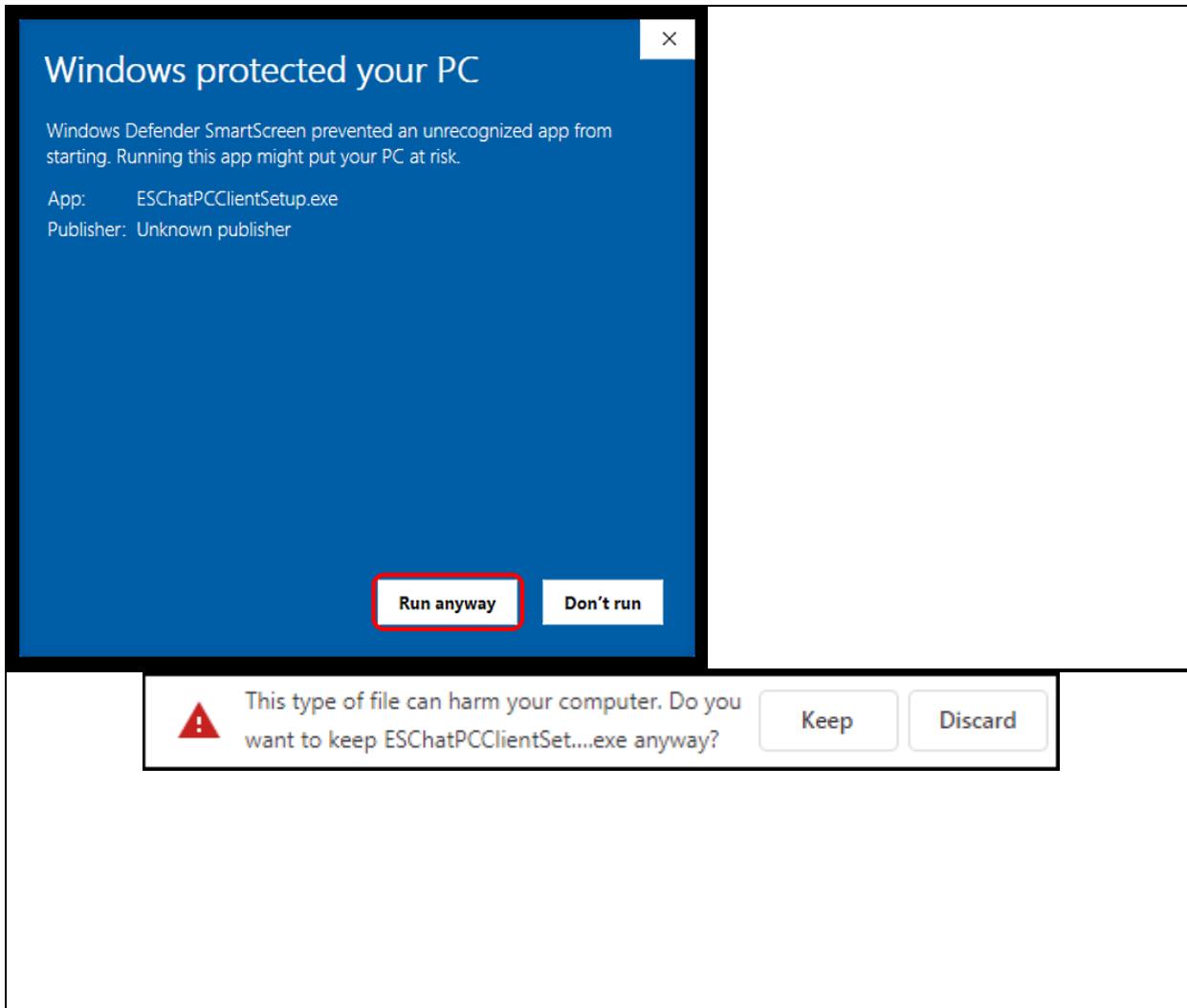
[Download ESChat](#)

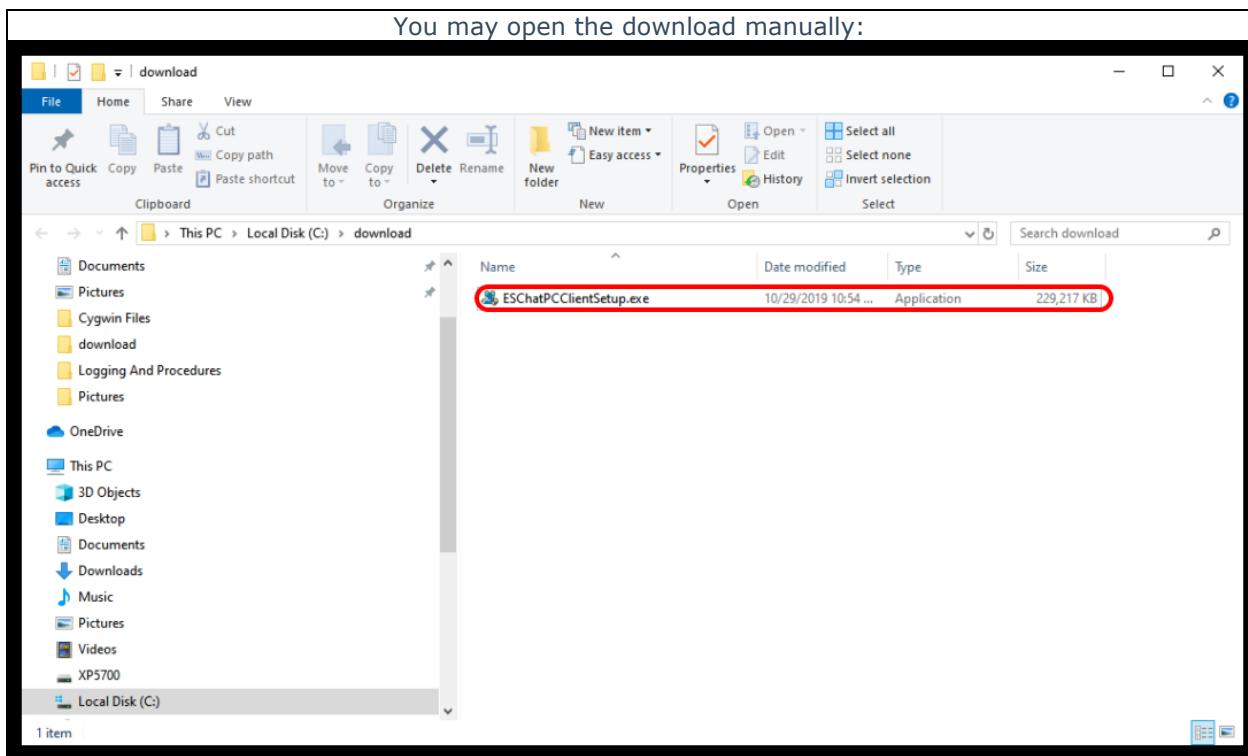
Once ESChat is installed, enter the following code to activate ESChat:

Username **Larry.Brooks**

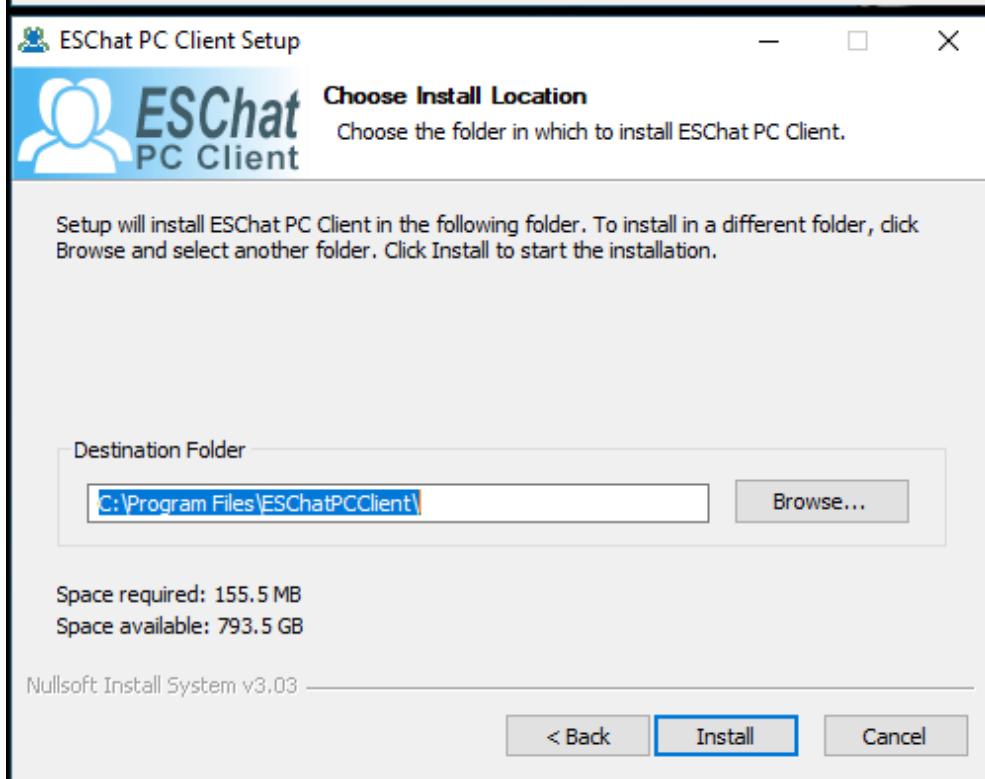
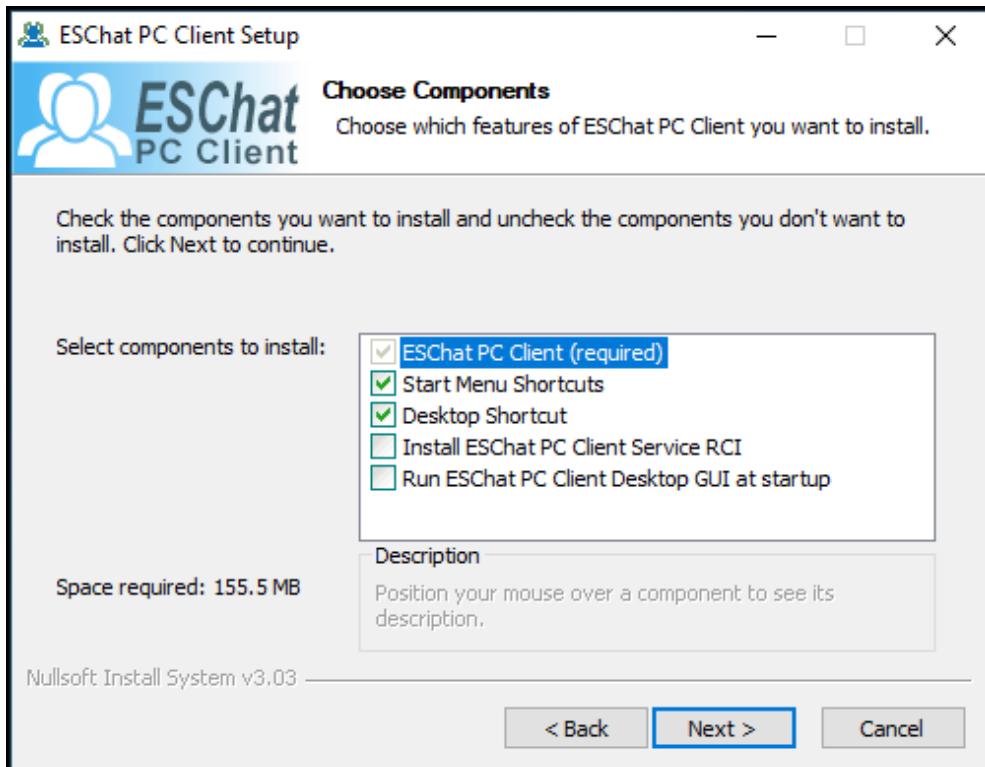
Code **UILBSOCWKD**

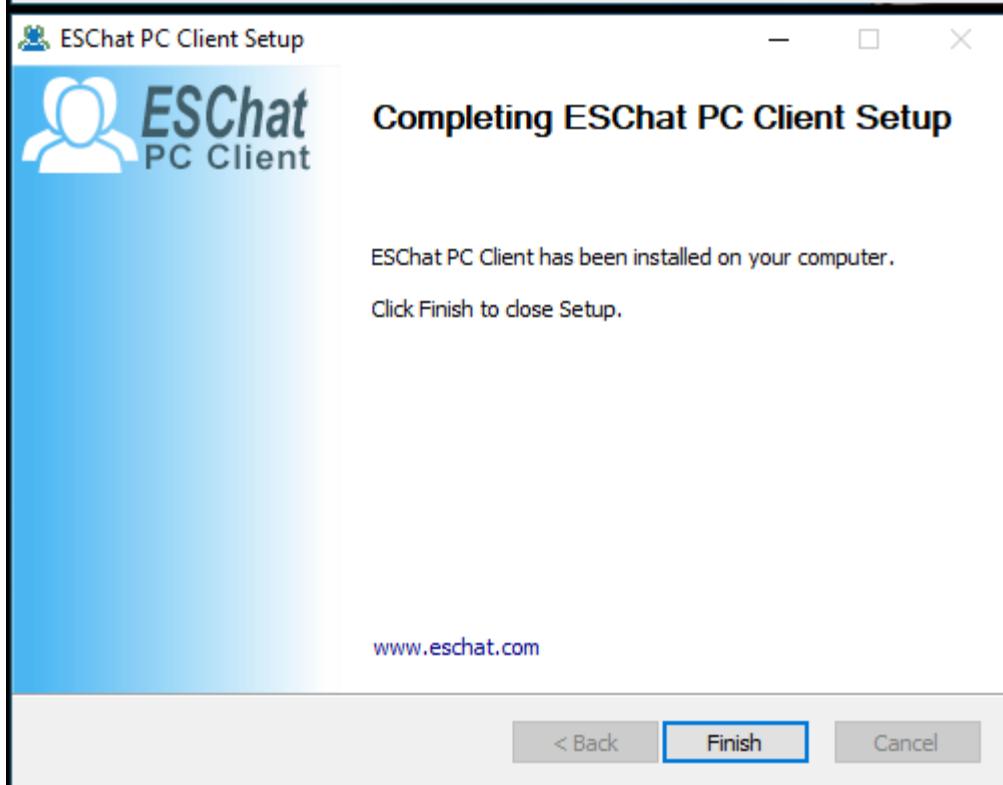
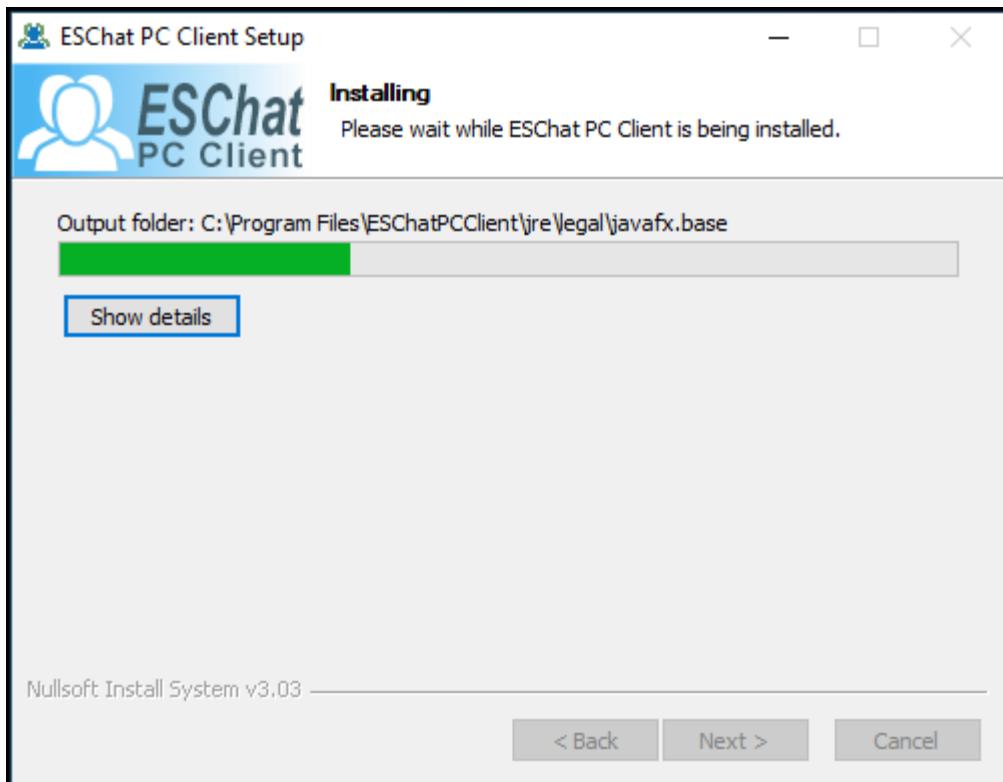
Step 3: Check for a warning message from your device's Antivirus Program, and select Keep/Allow. When the .exe file has finished downloading, open this file.



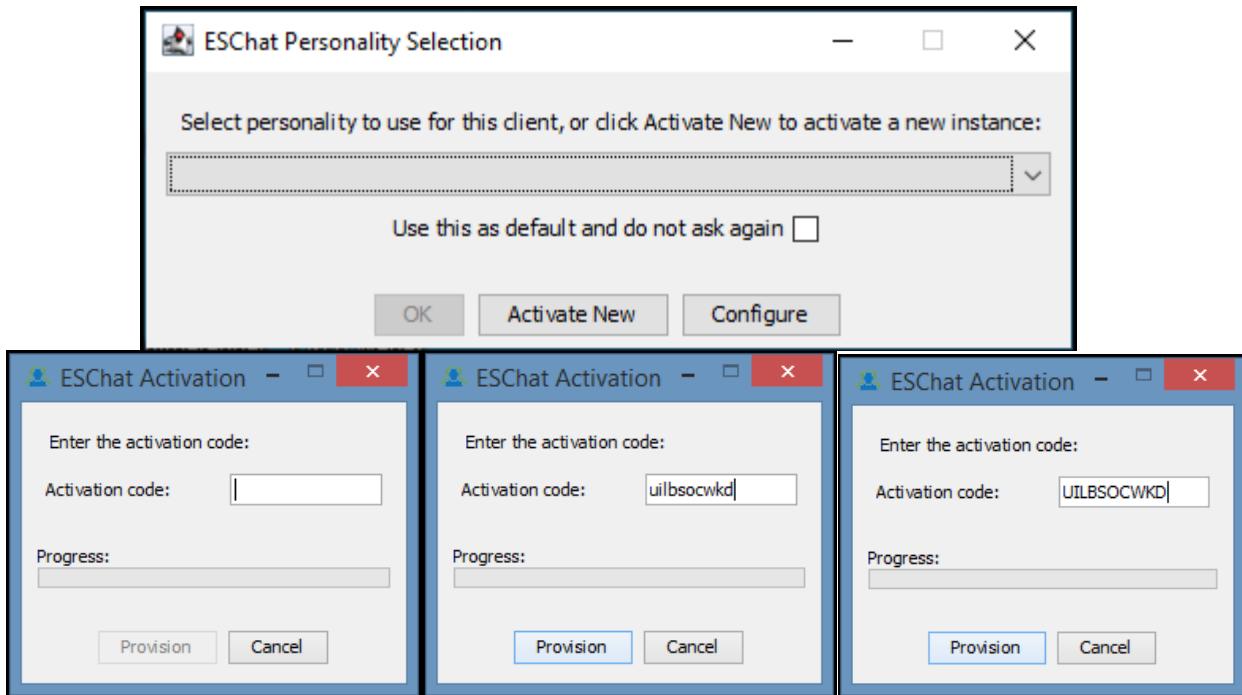


Step 4: Complete the ESChat PC Client Setup, using the Installation Wizard as follows:





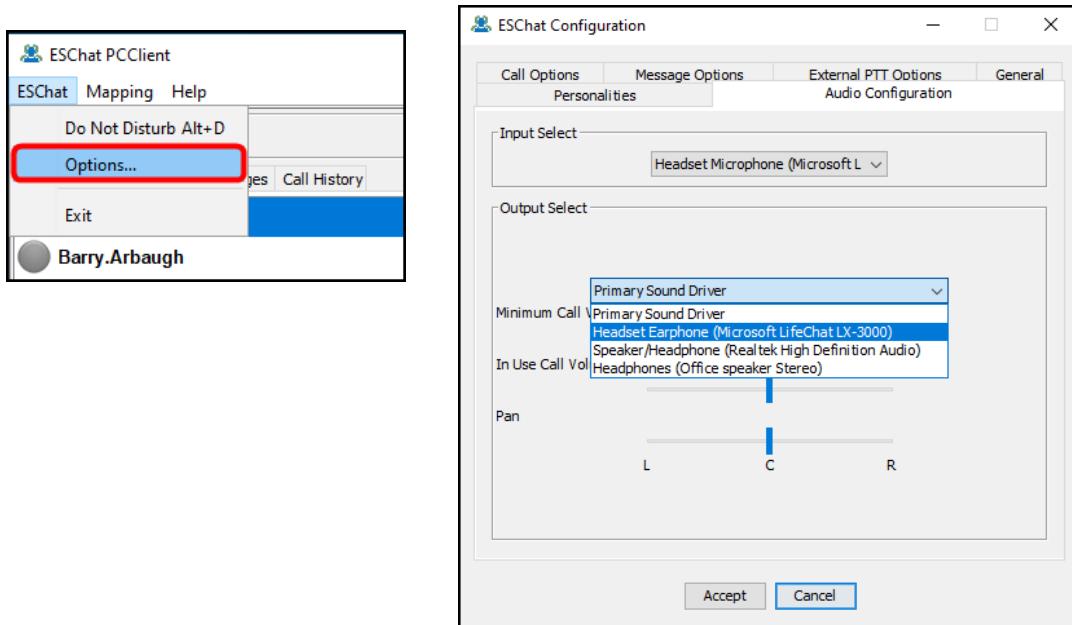
Step 5: Open the ESChat application, and select Activate New. Enter the code from the activation email.



Note: This activation code is not case sensitive.

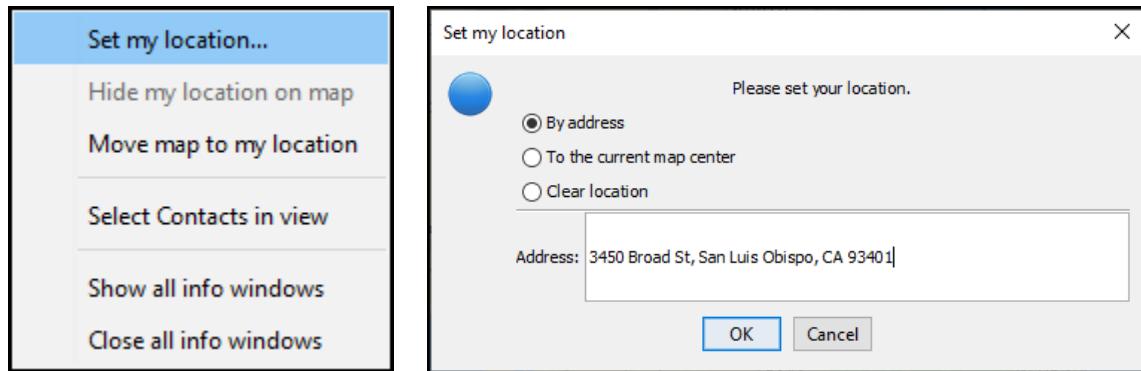
Step 6: The PC Client will now provision with the ESChat servers. However, there are two settings that should be completed before using the PC Client.

- Navigate to ESChat/Options/Audio Configuration. Then select the proper headset/microphone and speaker settings for use with the application.



Step 7: To Set your location:

- Navigate to Mapping/Set My Location. Enter the street address of your location.



The PC Client is now ready for use.